

BOOKING TERMS & CONDITIONS

Payment Terms and Booking Policies

Rates include government sales tax, excluding tourist tax. A tourist tax of **\$5 per guest**, per night will be paid at check-out.

Deposit:

- A **30% deposit** (or **50% for group bookings**) is required at the time of booking.

Balance Payment:

- For **Standard Season** stays: full balance is due **30 days prior to arrival**.
- For **Festive Season** stays (20th December – 10th January & 26th July – 30th September): full balance is due **60 days prior to arrival**.

Cancellation Terms:

- **Standard Season:** Free cancellation up to **31 days before arrival**. Cancellations made **30 days or less** before arrival, no-shows, or early check-outs will be charged **100% of the total booking amount**.
- **Festive Season:** Free cancellation up to **61 days before arrival**. Cancellations made **60 days or less** before arrival, no-shows, or early check-outs will be charged **100% of the total booking amount**.

Refunds for cancellations within the free cancellation window will be processed within **14 days** of notice.

The credit card used to make the booking must be presented at check-in with a valid ID.
